



**redruk**  
people and skills for disaster relief

# REDR UK SUDAN

## WHO WE ARE

RedR UK is an international humanitarian NGO that provides training and technical support to aid workers and humanitarian organisations around the world. We also work to build the resilience of disaster-prone communities, ensuring that they have the knowledge and skills to prepare for, respond to and recover from crises.

Since 2005, **RedR UK Sudan** has been providing high-quality training and capacity-building for humanitarian actors from our national HQ in Khartoum, our Darfur office in El Fasher, and across the country.

Our priorities in Sudan are as follows:

- To support the life-saving response to basic needs by contributing expertise across multiple sectors, and facilitating the improvement of operational capacity in these areas.
- To develop the capacity of national and local government and non-government actors, expanding our assistance to key line ministries and key local actors in all aspects of humanitarian project management.

## WHAT WE DO

RedR UK contributes to the effectiveness of humanitarian action in Sudan by building the capacity of individuals, organisations, and the community.

From our offices in Khartoum and El Fasher, we provide a range of services, all available in Arabic and English. Our training is delivered by experienced professionals who are also highly qualified trainers. RedR has a global pool of over 200 Associate Trainers, including Arabic- and English-speaking Sudanese trainers as well as Arabic-speaking trainers from the Middle East.

## OUR RESULTS IN FIGURES

In 2016 we delivered

**83 courses** across the country

We trained over

**1,750 people**

**Over 95%** were Sudanese

We worked in

**10 states of Sudan**

## OUR CAPACITY-BUILDING APPROACH

**Needs-based:** An understanding of needs and capacities underpins everything we do.

**Evidence-based:** We design interventions that are based on evidence, drawn from both our own experiences and best practice within the humanitarian community.

**Integrated:** RedR UK works in a holistic manner, engaging relevant stakeholders and addressing issues at all levels.

**Focused on performance:** Our primary focus is on improving the performance of humanitarian actors in order to better meet the needs of those affected by disaster.

**Driven by quality:** We provide capacity-building support that is relevant, practical, contextually appropriate, based on the latest learning and development theory, and delivered by a global pool of humanitarian experts.

## OUR SERVICES

### ALL AVAILABLE IN ARABIC AND ENGLISH

- **Open face-to-face training courses:** We offer regular open one-to-five-day courses in Khartoum and El Fasher.

Topics covered include: needs assessment, proposal- and report-writing, management (of people, projects, finance and information), monitoring and evaluation, disaster risk reduction, first aid, safety and security, humanitarian principles and practice, WASH, logistics, training of trainers, and peacebuilding and conflict analysis. We are constantly updating our course catalogue as needs evolve.

- **Free online technical support** via Knowledge Point:  
[www.knowledgepoint.org](http://www.knowledgepoint.org)
- **Tailor-made training:** For organisations looking to train several members of staff, with specialist needs or limited time, or working in remote field locations, our tailor-made training is the most effective way to meet your objectives. We can deliver our existing courses in-house, tailor any of our modules to your needs, or devise an entirely new solution to build your team's capacity. Tailor-made courses span an even broader range of themes than open training. They can also go deeper, allowing your team to explore relevant themes in more detail.
- **Organisational development support:** We support organisational capacity assessments as well as the development of systems, processes, tools and guidance in order to improve organisational effectiveness.
- **Advisory services:** We provide technical advice across a range of disciplines including WASH, and Safety and Welfare.
- **Broader staff capacity development programmes:** In addition to providing staff training, we work with organisations and their partners to design tailored staff development programmes. This may include one or more of the following elements:
  - Learning needs assessment
  - Mentoring
  - Coaching
  - Training of trainers
  - Online and/or remote learning
  - Facilitation of workshops
  - Simulations
- **Support for the humanitarian community as a whole:**  
We implement large-scale grant-funded capacity-building programmes that serve a range of actors.

## KEY PROJECTS

### BUILDING WASH CAPACITY COUNTRY-WIDE

RedR is contributing to the development of water and sanitation policy in Sudan, working closely with United Nations agencies as well as national and state authorities. After leading a country-wide sanitation and hygiene promotion framework. RedR is now working to implement this framework in four states, alongside our technical WASH guidelines -- which are delivered to partners at national and state level, ready for use. Our policy work continues to expand.

Through multiple projects, partly funded by UNICEF and the WHO, as well as UK-based donors, we deliver training, mentoring, and guidance to key WASH actors, focusing on technical water skills and basic sanitation and hygiene skills. We are facilitating workshops across six states to improve national-level WASH coordination, and working with relevant agencies to produce sector-specific humanitarian capacity development plans that help ensure the sustainability of future WASH responses in Sudan. By delivering training at a field level, we give participants the opportunity to perfect and implement their new skills in their own work environment.

### MANAGING FOR RESULTS

Working with UNICEF, RedR is also training Sudanese staff from a variety of government ministries across eight states in Results-Based Management. Now in Phase II, this project builds local capacity to achieve strategic goals, strengthening institutional structures and ensuring more effective delivery of aid and development programmes across Sudan.

### WHAT OUR COURSE PARTICIPANTS SAY



*I've taken three RedR courses: **Needs Assessment in Emergencies, Training of Trainers, and Proposal- and Report-Writing**. The trainers have always been great. They have a lot of knowledge, and they know how to share it and to enhance our skills, our ability in our work. We don't find any other training centres in Sudan that specialise in courses for NGOs and humanitarian organisations. I've just got back to Khartoum after a ten-day trip to the field, and I can say for sure that I've used what I learnt when writing up my field report.*

**Muhammed Faisal**

Training and Capacity-Building Manager at UNESCO Chair for Women in Science and Technology, Sudan

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