

# RED ALERT

YOUR SUPPORT, OUR WORK, REAL DIFFERENCE

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# THANK YOU

Dear Friends,

In 2016, RedR UK trained 6,417 people in 41 countries: testament to how hard our teams are working, all over the world.

These figures also speak to the growing need for our unique expertise. In late 2016, the United Nations made its biggest ever appeal for humanitarian funding, requesting 22 billion US Dollars to assist 92.8 million people in 33 countries including Syria, Sudan, Afghanistan, and Iraq - all places RedR has worked in the past two years.

The scale of need is daunting, and your continued support is vital. Hundreds of you responded to our recent Winter Appeal, raising an extraordinary £15,600. Sadly, we are now launching a new emergency appeal for the East Africa Food Crisis. A situation where an estimated 16 million people are facing starvation. RedR is uniquely placed to support the wider humanitarian response from our offices in Sudan and Kenya. As always, we sincerely appreciate your support.

Martin McCann  
Chief Executive

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Tell us what you think! We're always keen to hear your thoughts about issues raised in Red Alert. Letters to the editor should be sent to: [rachel.erskine@redr.org.uk](mailto:rachel.erskine@redr.org.uk)

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## SUPPORTING HUMANITARIAN ACTION: IRAQ

**RedR is expanding its operations in the Middle East with the launch of a new project in Iraq, where humanitarian needs have intensified with the battle for Mosul.**

'We are partnering with the NGO Coordination Committee for Iraq (NCCI), an independent platform that represents more than 100 member organisations. We'll be helping the NCCI empower local NGOs by building their capacity,' explains

Programme Manager Louise Anne Such.

'We'll conduct a comprehensive, country-wide learning needs assessment, the results of which will be made available to the whole humanitarian community. We'll also deliver some courses ourselves, including 'Training of Trainers' in Baghdad and Erbil.'

The project specifically targets the local NGOs operating in the governorates where needs are most acute.' ■

## REDR PAKISTAN

**RedR UK has reluctantly made the decision to pare down its operations in Pakistan, where we have had a permanent presence since 2010.**

'Pakistan remains an important country for RedR,' says CEO Martin McCann. 'It is vulnerable to natural disasters such as earthquakes and floods, and has also been the scene of man-made humanitarian concerns. Regrettably, we have not been able to secure the significant resources needed to run a professional-level operation there. We have scaled down for now, but are keeping our registered status and actively seeking funding to restart our work.' ■



**RedR would like to thank our team in Pakistan for their years of hard work and dedication.**

# SUDAN THE NEED FOR WASH

**An estimated 3.5 million people in Sudan are in need of some form of water, sanitation and hygiene (WASH) assistance. Country Director Diana Gee-Silverman explains how RedR is building WASH capacity through a new partnership with the World Health Organization (WHO), supported by the Ministry of Health and the Qatar Fund for Development.**

RedR has a long history of delivering WASH programmes, in Sudan and around the world. This project draws directly on that experience: RedR will review and adapt the WHO's existing training materials on water testing and water safety plans, ensuring that they're tailored to the local context. We'll also deliver 16 training courses (in Khartoum and Darfur) to 240 government employees - all of whom are working directly on these issues, at field level.

This comprehensive approach aims to equip participants with the ability to identify, manage and mitigate risks. This in turn will have a positive impact on water supply services for families and communities across Sudan.

In February, we ran a seven-day, RedR-designed course on 'Water Quality

and Water Safety Plans' for twenty government employees in Khartoum. Through a mixture of hands-on sessions, site visits, case studies, group work, role-plays and presentations, participants learnt about biological and physical water testing. They learnt how to identify optimum doses for water treatment, and develop a water safety plan for a community water supply. During a field visit to a peri-urban water supply, they practised identifying and testing various water sources, and carried out a water safety planning exercise.

Throughout, they were encouraged to consider how the Sphere standards can be used to ensure the needs of water users are met - especially those of marginalised groups. Feedback was extremely positive, with 100% of participants rating both the relevance of the course, and their improvement in knowledge and skills, as 'good' or 'excellent'.

Together with the rest of our WASH work in Sudan, this project seeks to build capacity at national, state and locality level, helping to improve access to clean water and adequate sanitation facilities across the country. ■



RedR trainer Eric Fewster takes a sample to be tested from a water seller's donkey cart



“ I see that with proper training everyone can manage their own security, and the security of their team

Charity Kola, Field Manager, FilmAid, Dadaab

## SAFETY AND SECURITY TRAINING IN KENYA

### Building capacity, boosting confidence

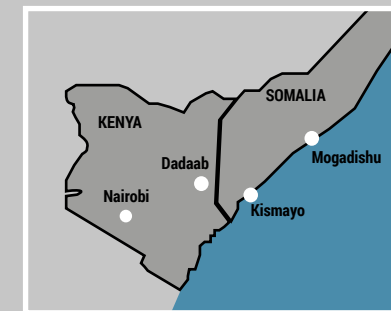
Caleb Odhiambo works for Save the Children in Dadaab, the world's largest refugee camp. Established by the Kenyan government in 1991 as a temporary haven for 90,000 people fleeing the fighting in neighbouring Somalia, Dadaab is now home to more than 330,000 refugees, many of whom have been there since the camp opened.

'In Dadaab, security is a key part of the work we do,' explains Caleb, who attended RedR's 'Field Travel Safety' training in October 2016. 'Especially for me as a manager, staff security is a concern. You worry about sending your staff to the field, and that's where our main work is done. If staff aren't feeling secure it can have a negative impact on their performance, and even the humanitarian service we provide. But with training, there comes a level of emotional preparedness,' continues Caleb. 'For me, safety and security start in the mind: if I know I'm well equipped to respond then it makes it easy for me to go into a new environment - even one that's insecure.'

### A catalyst for change

Caleb is one of 352 aid workers in Kenya who received safety and security training between June and December 2016, as part of RedR's partnership with the International NGO Safety Organisation (INSO). During the project's lifespan, RedR ran 24 training events, reaching staff from 84 organisations operating in Nairobi and northern Kenya. Courses covered everything from 'Driver Safety and Basic First Aid' to 'Strategic Security and Crisis Management'.

'This is the fourth time we have partnered with INSO, and we're really pleased with the results,' says Country Director Sophie Nyokabi. 'Across the board, 98% of participants assessed their improvement in skills, knowledge and confidence following the training as 'excellent' or 'good'. Several months on, participants have reported improvements in the way they personally manage security - but they've also identified positive changes at organisational level, like improvements in security planning and SOPs (standard operating procedures), the formation of



Combining informative classroom sessions and practical simulation exercises, RedR delivered training in: Safe and Secure Driving, Field Travel Safety, Personal Safety and Security in the Field, Safety and Security Management, Strategic Security and Crisis Management

security committees to influence policy and decision-making, and increased budget allocated to security. We're also very proud of the fact that 87% of trainees were Kenyan, reflecting RedR's strategic objective of building capacity at local level. Where possible, the courses were delivered in field locations. We also provided travel subsidies to some participants, ensuring that those who stood to benefit most from the training were able to attend, especially women working in the complex environment of the camps.'

### 'The learning is instant'

Like much of RedR's training, the course Caleb Odhiambo attended gave participants the opportunity to put their learning into practice through intensive simulation exercises.

'The benefit of this training was really the practical work,' says Caleb. 'The learning is instant. And because you've

engaged in a simulation yourself, you remember it. We find that people are still reflecting today on the exercises that we did, still talking about them and saying [in relation to a security incident],

'Just imagine if we had done this - what could have happened instead?' You hear people thinking ahead and saying, 'What if we had a similar experience here - how would we respond?' It all comes back to the issue that security lives in the organisation; we realise now that without good security plans even half of what we are doing can't be achieved.'

Fellow trainee Charity Kola, Field Manager for FilmAid in Dadaab, agrees.

'Our work is not specifically related to security - we provide information and communication support to refugees and their host communities - but working in Dadaab can be a volatile security environment,' she says.

'Not only do I have to be able to make sober decisions regarding staff safety and security on a case-by-case basis, I have to be able to mainstream security into programme design and delivery. My knowledge gap has been bridged, and the attitude that I had towards security has also changed a lot. Before I thought that security was a one-off thing which should be dealt with by the security officer, but now I see that with proper training everyone can manage their own security, and the security of their team.' ■

**The INSO-IV project is implemented with the support of the European Commission - Humanitarian Aid and Civil Protection (ECHO).**



All photos © Nathan Siegel for RedR UK.

## THE CURRENT SITUATION IN DADAAB

The Kenyan Government announced in May 2016 that it planned to close Dadaab and relocate or repatriate the 330,000 refugees living there. The decision provoked strong objections from aid agencies, human rights groups, and the international community.

At the time of going to press, the High Court in Kenya had blocked the camp's closure, ruling it 'illegal' and 'discriminatory'. The Kenyan Government said it would appeal the decision.

With fighting in Somalia ongoing and the desperate food crisis, many refugees are reluctant to return home.

**You can give to our East Africa Food Crisis Appeal at:**  
[www.redr.org.uk/eastafrica](http://www.redr.org.uk/eastafrica)

# URBAN RESPONSE TRAINING IN THE DIGITAL AGE

As technology develops, delivering skills no longer has to limit itself to face-to-face training. It is now possible for people working in the field to have access to professional development via e-learning. This innovation is one that RedR is continuing to explore and expand.

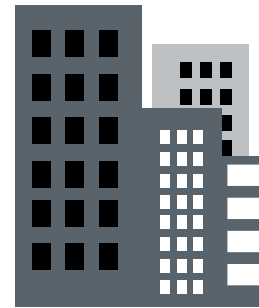
With the support of Lloyd's Charities Trust RedR has had a dedicated team working on including elements of e-learning in its programmes since April 2016. Both *Personal Security for Humanitarians* and *Introduction to Humanitarianism in Urban Settings* courses have an e-learning component. RedR mentors (who support aspiring humanitarians) are also trained entirely online.

In April 2017, the first urban training course to be delivered entirely on-line - *Urban Humanitarianism* - is launched. It is immediately apparent from the breadth of interest that this method of training has a global reach. People from places as diverse as Zimbabwe, Greece and Pakistan have signed up to take the course. The digital platform we have chosen has the added advantage of working on very low bandwidth connections which ensures that even people with the most basic facilities are able to access the course. ■

## LLOYD'S CHARITIES TRUST

Since 2013 RedR has been working in partnership with Lloyd's Charities Trust, the grant-making charity of the Lloyd's insurance market, in order to improve humanitarian response to urban disaster.

Recent funding has enabled RedR to include an urban element in many courses in our Open programme as well as specifically developing our first complete urban online course: *Urban Humanitarianism*, with *Shelter in Urban Emergencies* and *WASH in Urban Emergencies* still to come. It also enables the continuation of KnowledgePoint, our online technical forum.

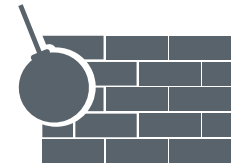


Hard to reach urban populations are able to access Humanitarian aid

**84%** of RedR trainees believe their training has a **positive impact on beneficiaries**

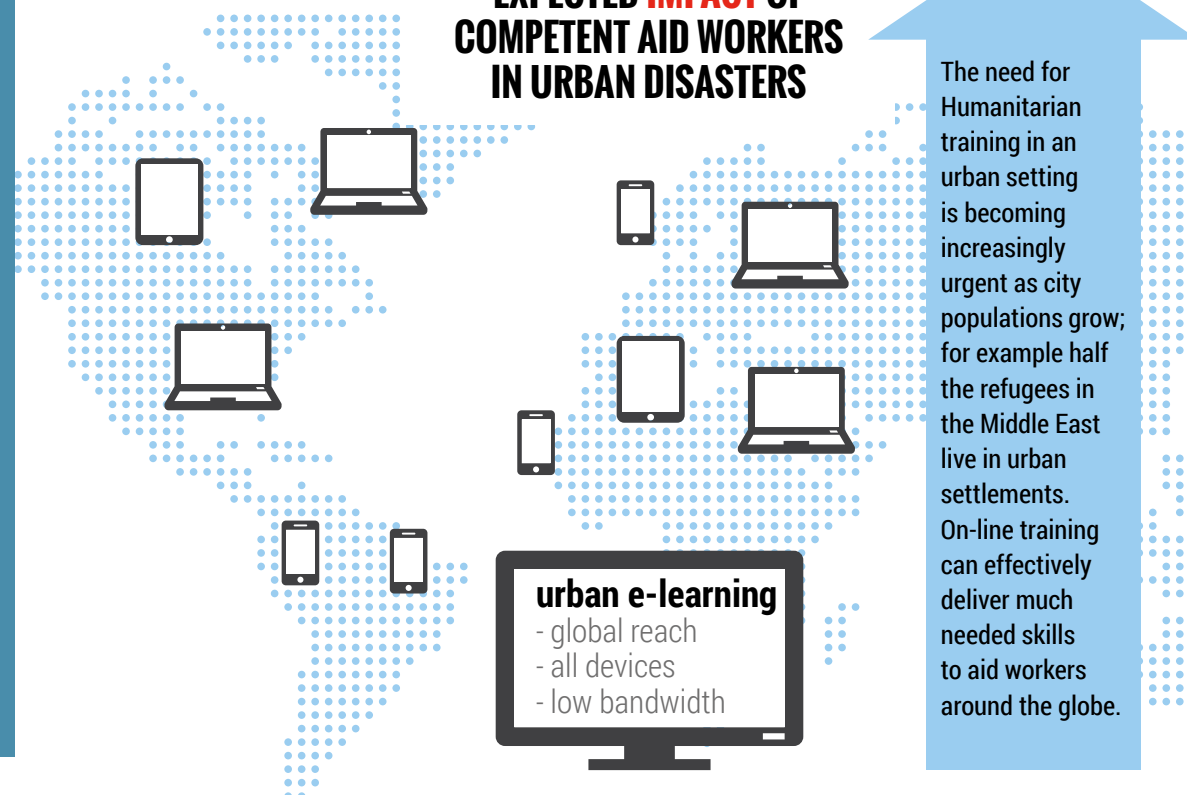


Ensures people are more able to build back dignified livelihoods



Helps to remove the barriers facing people in accessing aid

## EXPECTED IMPACT OF COMPETENT AID WORKERS IN URBAN DISASTERS



The need for Humanitarian training in an urban setting is becoming increasingly urgent as city populations grow; for example half the refugees in the Middle East live in urban settlements. On-line training can effectively deliver much needed skills to aid workers around the globe.

# WANTED: RED AND ALIVE!

On 10 February, our annual fundraising day 'Wear Red for RedR' made a return, with over 120 offices in 35 countries getting involved. This year we gained support from new regions including Colombia and Korea, helping us to make Wear Red bigger and better than ever before!

A huge thank you to everyone who took part - your support makes a huge difference to RedR and the communities we reach across the globe. We simply couldn't continue our work without your commitment and enthusiasm. This year also saw the return of our prize competition, which drew entrants from across the globe! The winners were:

- Most Red-iculous Outfit:** Super Mario, WSP
- Best Fundraising Idea:** Arup Cardiff, chilli growing and eating competition
- Most Dedicated Wear Red Ambassador:** Emma Bowes, WSP
- Best Tweeting:** Mott MacDonald for turning their logo red across all social media platforms
- Best Wear Red Bake:** AIR Worldwide
- Special Initiative:** Rhodes and Partners' window decoration

Congratulations to Arup (London office pictured right), who were the overall winner, raising over **£8,000** as a company and making it a decade of wins for the firm!

Arup were awarded the Wear Red trophy at our Patrons' Drinks Reception on 1 March by our President, HRH The Princess Royal.



Atkins and Aecom join in the fun

Arup red-splendent in London



## WHY I SUPPORT REDR

### Ivan Williams, Mace Group

I first heard about RedR through my company and its charity arm, The Mace Foundation, which has been supporting RedR since 2013.

My initial 'toe in the water' experiences came through an office Wear Red day and bake sales. These events helped to raise not just funds, but awareness within the company about RedR's fantastic humanitarian work, and certainly got me interested in doing more. Cake generally tends to get my attention!

In 2016 I had the opportunity to make a bigger difference by taking part in the London Marathon, raising almost £3,000. It also allowed me to tick something I'd wanted to do for years off my bucket list. I guess it was win-win!

There is an enormous sense of accomplishment when you cross that finish line. For me this came not only from collecting a finisher's medal but also from knowing that my efforts had contributed to making the lives of people facing hardships far greater than a marathon a little easier.

In April I will be taking on the London Marathon for RedR once again!

photos © Amy Murrell



### VOLUNTEER ON A TRAINING COURSE

Support RedR's UK training programme this year by taking part as an actor. Oscar-worthy performances are not required, but an interest in our humanitarian work and a willingness to get stuck in are a plus! Your support enables us to run simulations that directly impact the learning process, helping us to build the skills of international aid workers.



### REDR FOOTBALL TOURNAMENT

Our annual mixed five-a-side returns to London on Sunday 4 June. Sign up a company team and join us to battle it out for the coveted trophy. Three games minimum guaranteed, with snacks and soft drinks provided. A limit of twelve teams applies, so email us to secure your place today.



### ROYAL PARKS HALF MARATHON

On Sunday 8 October, join thousands of runners to take on this iconic 13.1-mile route past London's best-known landmarks and through the beautiful Royal Parks. Sign up to run for RedR for £50, and raise £400 to support our vital work.

**To find out more about these events, or to discuss an idea of your own, contact [fundraising@redr.org.uk](mailto:fundraising@redr.org.uk).**

## Q&A: KATE DENMAN



**RedR's Programme Manager Kate Denman on the case for inclusion in humanitarian response.**

### The humanitarian sector seems to be moving towards addressing diversity and inclusion more directly. Would you agree with this statement?

I think so, yes. There has been a realisation that the most at-risk groups, such as older people, people with disabilities, and people of diverse gender profiles (including but not limited to women and girls), have consistently been most in need of humanitarian assistance - yet also least likely to access that assistance.

In the past five to ten years, the sector has got better at addressing the needs of women and girls. However, there is much more to inclusion: if you are a woman and have a disability, you are at even greater risk. Inclusive action must take into consideration everyone's needs, at every stage of intervention and regardless of the project goal or sector.

### What has changed?

I think increased awareness of the importance of inclusion is the result of a lot of hard work and advocacy by organisations like Help Age, Handicap International, CBM, Plan and IRC. There

is now a large bank of evidence to demonstrate the current gaps. This has helped people understand how we can improve as a sector, and as individuals. Advocating the inclusion of all genders, ages and people with disabilities is the responsibility of everyone. It requires openness, along with a willingness to learn and adapt policies, practices and attitudes. External technical support is often required, and age and disability specific organisations are able to provide such support.

### How is RedR contributing?

RedR UK is part of the ADCAP (Age and Disability Capacity-Building Programme) consortium, which has developed Minimum Standards for Age and Disability Inclusion in Humanitarian Action. In 2016, we designed a new course called 'Gender, Age and Disability', which we've run twice in Nepal and once in Myanmar. We hope to be able to deliver it more widely in 2017. In addition, RedR is looking at our own programmes and internally assessing how we can improve with regards to access and inclusion. ■



© Maria de la Guardia



**March 15 marked the sixth anniversary of the conflict in Syria. Sabrina M. Segal, RedR's Country Director in Jordan - where our Middle East operations are based - explains how the humanitarian context, and RedR's response, have evolved.**

The MENA region has been facing serious humanitarian challenges since 2012. Iraq, Jordan, Lebanon, Syria, Turkey, and Yemen have been the focus of international action and response. Gaza, Libya, and Egypt have also been impacted, albeit to a lesser extent.

The international community has now been present in some of these countries for more than five years. Across the region, the focus of the response has shifted to medium- and longer-term recovery and stabilisation - though of course, emergency intervention remains necessary in areas where fighting is ongoing. On top of this, donor fatigue (as well as host country / community fatigue) has set in, and funding for humanitarian programming is likely to

shrink in the coming months and years.

For both these reasons, international humanitarian actors are increasingly looking to local partners - both NGOs and community-based organisations (CBOs) - to ensure the continued provision of vital assistance to the most vulnerable communities once the international presence declines. The identification and development of resilient, sustainable, and responsible local partners is therefore of vital importance - and robust and comprehensive capacity-building programmes will be key to the success of these smaller organisations.

In 2017 - 2018, RedR will continue to focus on providing relevant and needs-based programming, building the capacity of organisations as well as individuals, and expanding access to our services. We will offer medium- and long-term capacity-building programmes incorporating blended learning styles, which have proven to have a lasting impact.

We'll be expanding into northern Iraq, where few other capacity-building organisations are present, as well as exploring partnerships with the private sector and developing alternative forms of online collaboration and learning to facilitate access to resources and experts for those who cannot leave their physical locations. ■